

Information about the operations and services at the hotel and some of the resort's facilities during the Spring season (April 1st - June 30th)

Information on the operation of the Hotel's facilities

<Announcements>

[Changes in Business Hours Due to Window Cleaning and Hot Water Supply Maintenance at the Large Public Bath]

For guests staying from April 21 (Monday) to April 23 (Wednesday), 2025

Thank you for choosing Hilton Niseko Village. Due to window cleaning and hot water supply maintenance work at the on-site hot spring, the showers in the large public bath will be unavailable.

We apologize for the inconvenience and kindly ask that you use the shower in your room before using the indoor or outdoor baths.

Cleaning Schedule:

- **Indoor Large Bath (Female):** April 21 (Monday), 8:00 AM – 5:30 PM
- **Indoor Large Bath (Male):** April 22 (Tuesday), 8:00 AM – 5:30 PM
- **Outdoor Bath (Female/Male):** April 21 (Monday), 8:00 AM – April 22 (Tuesday), 5:30 PM

All baths will resume operations from 5:30 PM on April 22 (Tuesday), 2025.

(Showers in the large public bath will be unavailable from April 21 (Monday) to April 23 (Wednesday) until 2:00 PM.)

Fire Drill Announcement (April)

We would like to inform everyone about the upcoming fire drill scheduled for April:

Date & Time:

- **April 21 (Monday):** 1:30 PM – 2:30 PM (Rehearsal)
- **April 22 (Tuesday):** 1:30 PM – 3:00 PM (Drill)

For inquiries regarding this matter: Hotel General Line TEL 0136-44-1111

Facility	Operation information	Times
Onsen	Use of the in-house hot spring facilities is limited to hotel guests and fitness members only.	5:30 – 23:00 For Fitness Club Members the Onsen is available from 7:00 - 21:00
Fitness Center	Available only to guests and members. The number of people who can use the room at one time is limited.	Guests/ 24時間 Members/ 7:00 – 21:00

Melt Bar & Grill		Breakfast/ 06:30 – 10:00 (LO 09:30) Lunch / 11:30 – 15:00 (LO 14:30) Dinner/ 17:30 – 21:30 (LO 21:00) Bar /17:30-23:00 (LO Food: 22:00, Drink 10:30)
Sisam	Golden Week May 3rd - 5th	Dinner 17:30 - 21:30 (LO 21:00)
Rera	Golden Week May 3rd - 5th	Dinner 17:30 - 21:30 (LO 21:00)
Pirka	Please note that advance Reservations is Required. Please contact ctsnv_serviceambassador@hilton.com for reservations	Dinner 1st seating/ 17:30 – 19:15 2nd seating/ 19:30 – 21:15
Ezo	Closed during Spring	
The Flame	April 1st 2025 – April 5th 2025 11:00– 19:00 (LO: 18:45) April 26th 2025 – May 6th 2025 11:00– 19:00 (LO: 18:45)	
The Flame Express	April 26th 2025 – May 6th	10:00– 17:00pm (LO: 16:45)
Chuya	Apr 26th ~ May 5th	12:00 – 20:00 (LO: 19:30)

Outdoor BBQ	April 1st ~ June 30th 2025 Located besides Chuya	11:30 – 17:00p Last Reception 16:00 (LO: 16:30)
Restaurant Reservation Counter	April 26th ~ May 5th	13:00 - 18:00
Room Service	-	06:30 – 22:30 (LO 22:00)
An Spa	Open every Thursday, Friday & Saturday	13:30 – 22:00 (LO 21:30)
JTB Lounge	Available at The Flame & available at MELT when Flame is closed	11:00 – 16:30
Hilton Shop	4/1 - 4/5 - 08:00 - 21:00 4/6 - 4/30 08:00 - 12:00/ 17:00 - 21:00 5/1 - 5/2 08:00 - 12:00/ 17:00 - 21:00 5/3 - 5/5 - 08:00 - 22:00 5/6 - 5/31 08:00 - 12:00/ 17:00 - 21:00	
Shuttle Bus	Please check the bus schedule between the hotel and Kutchan station on our website or contact the hotel for more information. https://nisekovillage.hiltonjapan.co.jp/access/	

*Please note that the business contents and hours are subject to change according to the situation in the future.

Please understand in advance.

Please contact the hotel for the latest information.

(TEL 0136-44-1111)

Please contact Niseko Village for the latest information.

TEL 0136-44-2211

(8:00 - 17:00)