

Cancellation policy at restaurants in Hilton Niseko Village

2025/12/01 - 2026/3/31

If you cancel a reservation at any of our restaurants, a cancellation fee will apply as follows.

1. The cancellation fee is calculated when a reservation is confirmed.

2. Please find below our cancellation policy.

- Cancellation 72 hours before booking or No show –

Teppanyaki Pirka (Lunch)	<u>5.000yen</u> per person.
Teppanyaki Pirka (Dinner)	<u>20.000yen</u> per person.
Sushi ReRa, Zento	<u>10.000yen</u> per person.
Yotei, Fire on Ice	<u>8.000yen</u> per person.
Japanese Sisam , Melt Bar & Grill, Goshiki	<u>5.000yen</u> per person.

※Restaurants operations subjected to changes.

1. To Staying Guests

Your room number and your name will be required when making a reservation at any restaurants. If you cancel the reservation, a cancellation fee will be settled to your room as stated above. Any discount or meal coupon tickets are not valid for this cancellation fee.

2. To Non-Staying Guests

Please call Hilton Niseko Village.

Your name, address, email address and telephone number are required when making a reservation at any restaurants. You will need to provide your credit card detail. If you cancel the reservation, we will charge a cancellation fee to your credit card. Your personal information is strongly secure, and will not be used for any other cases, nor delivered to any other third person.

If you come to our hotel directly and make a reservation, your credit card number is required. You will need to provide your credit card detail. If you cancel the reservation, we will charge a cancellation fee to your credit card as stated above. Coupon tickets are not valid for this cancellation fee. Your personal information is strongly secure, and will not be used for any other cases nor delivered to any other third person.

Name / Signature

Date

Hilton Niseko Village
Restaurants Reservation