

# **Cancellation policy at restaurants in Hilton Niseko Village**

## **Teppanyaki Pirka**

If you cancel a reservation at any of our restaurants, a cancellation fee will apply as follows.

**1. The cancellation fee is calculated when a reservation is confirmed.**

**2. Below is the calculation for the cancellation fee.**

- Cancellation 72 hours before booking– free of charge.
- Cancellation 48 hours before booking– **9,000yen per parson.**
- Within 48hours before reservation time or No show – **18,000yen per parson.**

### **1. To Staying Guests**

Your room number and your name will be required when making a reservation at any restaurants. If you cancel the reservation, a cancellation fee will be settled to your room as stated above. Any discount or meal coupon tickets are not valid for this cancellation fee.

### **2. To Non-Staying Guests**

Please call Hilton Niseko Village.

Your name, address, email address and telephone number are required when making a reservation at any restaurants. We will send you a credit card payment authorization form by e-mail or FAX. The filled-in authorization form can only be sent back by FAX. If you cancel the reservation, we will charge a cancellation fee to your credit card as stated above. Your personal information will be strongly secured, and will not be used for any other cases nor delivered to any other third person.

If you come to our hotel directly and make a reservation, your credit card number is required, and will be asked to fill out the credit card payment authorization form. The reservation will be completed when the form is given to us. If you cancel the reservation, we will charge a cancellation fee to your credit card as stated above. Coupon tickets are not valid for this cancellation fee. Your personal information will be strongly secured, and will not be used for any other cases nor delivered to any other third person.

Name / Signature

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Date

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Hilton Niseko Village  
Restaurants Reservation